

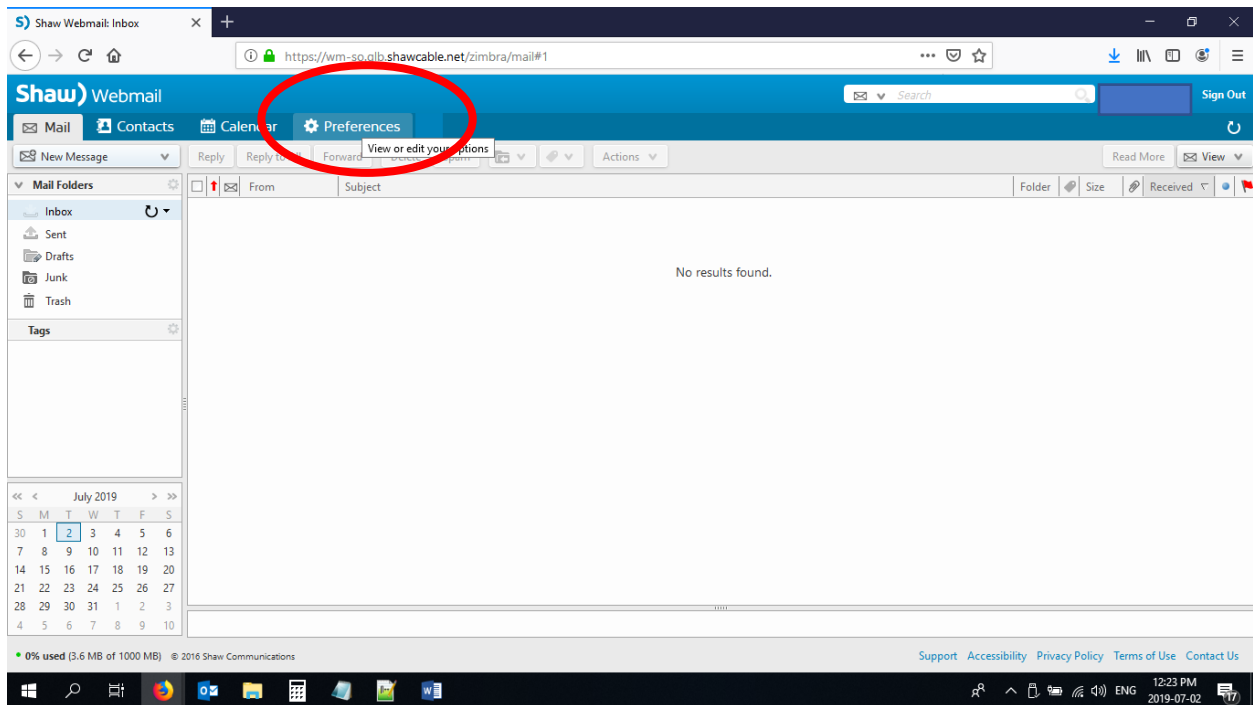
How to Unblock Emails when using Shaw

By default, Shaw will delete without warning any email with the word “Mathchallengers” in it. Therefore, if you have an email such as someone@shaw.ca, you will probably never see an email from us unless you do the following.

Log into your Shaw webmail at webmail.shaw.ca.

Enter your credentials to log in.

On the next screen, click on Preferences.



Click on Spam

The screenshot shows the Shaw Webmail interface in a browser window. The address bar displays the URL <https://wm-so.glb.shawcable.net/zimbra/mail#2>. The page title is "Shaw Webmail". The navigation bar includes "Mail", "Contacts", "Calendar", and "Preferences". Below the navigation bar are buttons for "Save", "Cancel", and "Undo Changes".

The left sidebar, titled "Preferences", contains a list of settings categories. The "Spam" category is highlighted with a red circle. Other categories include General, Account, Mail, Filters, Signatures, User Name, Trusted Addresses, Contacts, Calendar, Notifications, and Mobile Devices.

The main content area is divided into three sections:

- Sign in:** Default Client: Advanced (Ajax) Standard (HTML)
- Appearance:** Font: Standard, Display Font Size: Normal, Print Font Size: 12pt
- Time Zone and Language:** Time Zone: GMT -07:00 US/Canada Mountain, Language: English, Compose Direction: Left to Right, Show direction buttons in compose toolbar

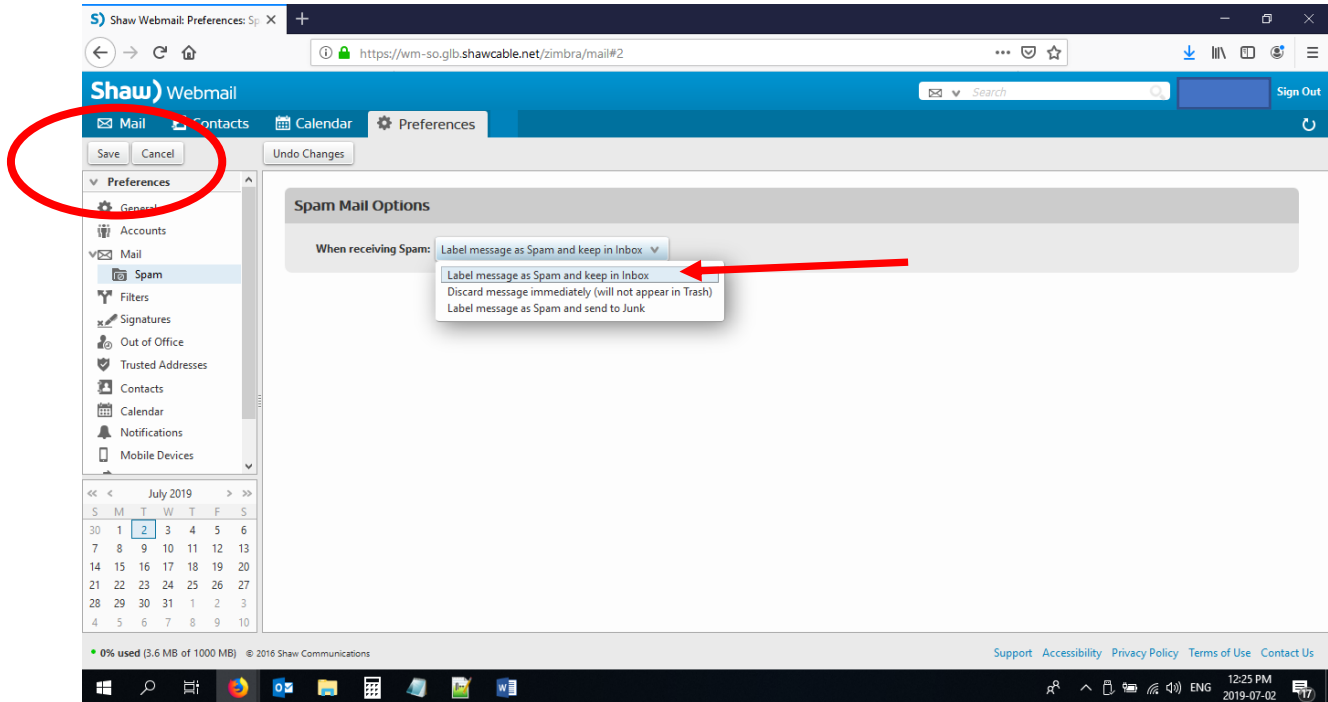
At the bottom of the page, there is a status bar showing "0% used (3.6 MB of 1000 MB)", "© 2016 Shaw Communications", and links for "Support", "Accessibility", "Privacy Policy", "Terms of Use", and "Contact Us". The system tray at the bottom right shows the date and time: "12:24 PM 2019-07-02".

The default is “Discard message immediately (will not appear in Trash).”

On the drop-down menu, select “Label message as spam and keep in Inbox.”

If you select “Label message as spam and send to junk,” then your emails from Math Challengers will probably be in your Junk folder, but at least they are not gone.

Click on Save.



All done!